

NEXT STOP NEWS

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Downtown is Taking the Pledge to “Keep COVID In Check”

Downtown Sacramento businesses have come together to pledge to “Keep COVID In Check” as part of a new initiative designed to communicate the commitment to keep downtown healthy and safe. From expanded outdoor dining to curbside pickup and convenient takeout options, downtown businesses are pledging to follow public health guidelines and new distancing measures.

Look for new orange and blue posters in the windows of downtown businesses as a visual cue to feel confident when supporting downtown businesses that are relying on your support right now. With convenient bus and light rail service, let SacRT do the driving for you. Also, SacRT’s Smart Ride on-demand microtransit shuttles provide corner-to-corner service. Simply download the free Smart Ride app to request a ride to your favorite downtown destination.

Learn more about how downtown is keeping COVID in check and the business that are open and ready to serve at godowntownsac.com/safe. For SacRT routes, schedule and fare information, visit sacrt.com or call 916-321-BUSS (2877).

Next Stop News is produced monthly by the Sacramento Regional Transit District to keep passengers informed about current SacRT news and community events.

Email questions or comments about Next Stop News to nextstopnews@sacrt.com

 916-321-BUSS (2877)

 sacrt.com

Best Safety Practices During COVID-19

SacRT’s number one priority has been and continues to be the health, safety and well-being of its customers and employees. In response, SacRT has implemented and/or increased the following best practices:

- Fogging and disinfecting buses, light rail trains and facilities
- Cleaning and sanitizing all touch points
- Providing employees with personal protective equipment (PPE) such as hand sanitizer, disinfectant wipes, disposable gloves, masks and safety glasses
- Reminding riders to maintain social distancing at stations/stops and onboard vehicles
- Creating new seating policies blocking seats to provide more physical distancing
- Installing protective plexi-glass barriers on each bus by the driver’s seat
- Requiring all employees and riders to wear a face covering or mask
- Urging riders to download ZipPass the free mobile fare app to reduce touchpoints

Help slow the spread of COVID-19 – stop and check if you have symptoms before you ride SacRT:

- Do you have a fever?
- Do you have cold or flu like symptoms (cough, body aches or sore throat)?
- Have you or someone in your household recently tested positive for COVID-19?

If you answered yes to any of these questions, please do not ride! Prevention is everyone's responsibility.

- Wear the required mask or face covering

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- Practice social distancing by keeping at least six feet between you and other people, including operators and employees
- Wash your hands frequently with soap and water for at least 20 seconds
- Avoid touching your eyes, nose and mouth
- Cough or sneeze into a tissue, then throw that tissue in the trash. If you don’t have a tissue, use your elbow
- Stay home if you’re not feeling well

Out of an abundance of caution, SacRT is advising customers to frequently check our COVID-19 web page at sacrt.com/covid19 for best safety practices. If you need to report any sanitation or cleaning issues, please download the free Alert SacRT app (App Store or Google Play). You can also call Customer Service at 916-321-BUSS (2877).

Survey: Help SacRT Plan Service During COVID-19

SacRT is conducting a survey of our riders and the community to better understand how we can best plan to meet the Sacramento region’s mobility needs as Shelter-in-Place orders are relaxed and the pandemic continues.

We are seeking feedback about willingness to take public transit during/after the COVID-19 pandemic to help our advocacy for safe, clean and convenient transit as we move past this crisis.

By taking the survey, you can be entered to win a gift card, a free transit pass or SacRT swag items. Take the survey at surveymonkey.com/r/SacRTCOVIDService or surveymonkey.com/r/SacRTServicioCOVID.

Rider Alert

September 2020 Service Recovery Plan

SacRT began the implementation of its service recovery plan to restore most service levels to pre-COVID-19 on August 30. This service includes light rail (Blue and Gold lines), bus (routes 1 through 93) all peak-only/express (routes 102, 106, 107, 109, 113, 129, 134, 161 and 193), and Folsom Stage Line (routes 10F and 30F). SacRT also made some adjustments to several bus routes to improve on-time performance. SacRT and Yolobus will continue to monitor ridership on the Causeway Connection (route 138) and may add additional trips in late September. Due to low ridership as a result of the pandemic, SacRT will continue to suspend service on the 200 series routes, Folsom Stage Line (route 20F) and the Airport Express (route 142); however, airport service is still provided by Yolobus. Jibe Express has reduced service to match current ridership demand. Visit jibe.org to review the schedules with interactive map and timetable listings.

SacRT's service recovery plan is an integral part of supporting the region as it reopens by adding more service to ensure people can safely travel to essential destinations. Like other businesses, the COVID-19 pandemic may have an impact on SacRT employees (i.e., school and childcare predicaments, and health related matters) possibly resulting in manpower shortages, which may cause temporary service adjustments with little or no notice.

The September 2020 Service Recovery timetables are available at sacrt.com/schedules. Customers are also encouraged to check the Service Alerts page at sacrt.com/alerts in advance of heading out to the bus stop.

Please know that SacRT is doing everything possible to keep its employees and customers

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safe and healthy to ensure minimal impacts to service during these unpredictable times. To learn more about SacRT's best safety practices and other prevention guidance, visit sacrt.com/covid-19.

University/65th Street Transit Center Changes

As construction continues on the 65 East Project at the University/65th Street Transit Center, passengers will experience a brand new transit center closer to the light rail station platform. Remember to check the signage at each bus bay to find your bus route location. The bus stop at 65th at 4th Avenue southbound will no longer be served by routes 38 and 81 for the duration of construction.

Passengers are reminded that this is an active construction area. For your safety, use the marked crosswalks and sidewalks.

Upon completion, the new transit center bus stops will also have all new ADA compliant crosswalks, making it easier and safer to connect to transit.

SacRT thanks you for your patience during construction.

Have you shared your story? SacRT and the City of Sacramento want to know! Take a quick video of you in your mask and tell us why you're committed to wearing it. With your help, we can all do our part to keep our communities safe. #MaskUpSac <https://forms.gle/YxHP-BquQnZquUqpA9>.

Wearing is Caring – SacRT Distributes Free Masks

To comply with the California Department of Public Health's guidance on requiring face coverings or masks in public, SacRT requires that a mask or face covering be worn while waiting at bus stops, light rail stations and when riding any SacRT vehicle.

To help promote the use of face coverings and non-medical masks, SacRT volunteers have been distributing free masks to customers at various light rail stations and transit centers. The volunteers are part of the Californians for All campaign, which was created by Governor Newsom to engage Californians in service, volunteering and civic action to tackle our State's most pressing challenges while mobilizing all Californians to volunteer and serve in their communities.

In addition, SacRT will continue to hand out free masks at the Customer Service and Sales Center and onboard buses and light rail trains. The masks were donated to SacRT by the Governor's Office of Emergency Services, the Federal Transportation Administration and other regional partners.

If a customer refuses to wear a mask or face covering, they will not be permitted to board and will be denied service. Children age two and under, and any person with a medical, mental health, or developmental disability that prevents them from wearing a face covering are exempt.

The Centers for Disease Control and Prevention (CDC) released a template for simple cloth face coverings that can be made at home. Learn more at cdc.gov/coronavirus/2019-ncov. To read about the state mandate, visit covid19.ca.gov.)

SacRT Installs New Smart Fare Vending Machines

SacRT has begun the installation of new smart fare vending machines. Crews are currently installing new machines in the downtown area and will then work outbound on the Blue Line. Expected completion for installation on the Blue Line is this month. Installation will start on the Gold Line in October.

The new smart machines offer a user-friendly touch-screen interface and many additional features.

As with all SacRT equipment, the fare vending machines will be cleaned and disinfected on a regular basis. To learn more about the smart features and more, visit sacrt.com.

Wednesdays at the Winn

Wednesdays at the Winn is a new year-round certified farmers market each Wednesday at Winn Park, 1616 28th Street at the corner of P and 28th streets. This market supports the ongoing improvements to the historic Winn Park building by activating the park. The market operates each Wednesday from 3 p.m. to 7:30 p.m. from March until November when the market ends a half hour earlier at 7p.m. through the end of February.

The market will feature open-air booths offering organic produce, flowers, farmers market grocery items, prepared foods, food trucks, and acoustic music. For more information, visit WednesdaysAtWinn.com.

Take light rail to the 29th Street Station, bus routes 38, 67 or 68, or the Downtown – Midtown – East Sacramento Smart Ride on-demand microtransit shuttle. For route, schedule and fare information, visit sacrt.com.