

Public Address System Installed at Light Rail Stations

As part of ongoing increased security and a “customer first” policy, SacRT has been busy installing a public address system at numerous light rail stations. The system is integrated with SacRT’s telephone system allowing for future automated service announcements, such as next train arrival, service delays and disruptions. Currently, SacRT’s Security Operations Center (SOC) staff can make live security announcements to patrons at 30 of 52 light rail stations.

The SOC began using the system at limited stations in July to address minor rule violations such as customers smoking. It is proving to be quite effective at managing poor passenger behavior. Installation is expected to be complete by December 2017. The automated announcement system should be active at limited pilot stations by spring 2018.

Next Stop News is produced monthly by the Sacramento Regional Transit District to keep passengers informed about current SacRT news and community events.

Email questions or comments about Next Stop News to nextstopnews@sacrt.com

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 Regional Transit

NEXT STOP NEWS

INSIDE:



Service changes effective Sunday, September 3



Zip Pass – SacRT rolls out new mobile fare app!



Adopt-a-Station program brings 24-hour surveillance to light rail stations



New public address system enhances communication with light rail customers

September 2017



New ZipPass Mobile Fare App is Here!

SacRT is pleased to unveil its new mobile fare app, ZipPass, which replaces the pilot RideSacRT app effective Friday, September 1, 2017.

ZipPass is available for download from the App Store for iPhone or Google Play for Android. To allow a window for customers to transition to the new app, fare purchased through the RideSacRT fare app can be activated through Tuesday, October 31, 2017.

The RideSacRT fare app will officially be discontinued at the end of service on October 31, 2017. Riders are encouraged to use their pre-purchased tickets and passes on RideSacRT prior to this date, or the remaining fare will be refunded to their original method of payment. Purchased fare cannot be transferred from RideSacRT to ZipPass.

ZipPass will have all of the functionality of the RideSacRT app and more! Customers can pre-purchase fare products on ZipPass, where they will be stored until activated when ready to ride.

Rider Alert

September 2017 Service Changes

Effective Sunday, September 3, 2017, SacRT will implement the following service changes:

Route 23: El Camino (Weekday Schedule Changes)

The 3:01 p.m. trip leaving El Camino and Greenwood will depart five minutes later. All affected trip times will shift accordingly. Please refer to the new timetable for schedule details.

Routes 29: Arden – California Avenue (Weekday Schedule Changes)

Time will be added to the second AM trip and both PM trips to improve on-time performance. All affected trip times will shift accordingly. Please refer to the new timetable for schedule details.

Route 34: McKinley (Weekday Schedule Changes)

The outbound trips that depart the 8th & O bus stop at 1:20 p.m. and 2:20 p.m. will depart 10 minutes later at 1:30 p.m. and 2:30 p.m. All affected trip times will shift accordingly. Please refer to the new timetable for schedule details.

Route 88: West El Camino (Weekday Schedule Changes)

Times will be adjusted on most trips to improve on time performance. Trip arrivals and departures at the Arden/Del Paso Station will remain the same.

Tap and Go!

As a reminder, Connect Card users must tap their card on the reader when boarding the bus, and tap the card reader, located on the station platform, before boarding light rail.

Transit Agents checking your Connect Card may issue a citation to passengers who have not “tapped” their Connect Card prior to boarding.

Don't have a Connect Card yet? To learn more about the region's new electronic fare smart card, visit connecttransitcard.com today!

RT Tracker – Real Time Bus Information

SacRT is all about convenience, so make sure to use our convenient travel tools. Try RT Tracker and obtain real-time bus information with a simple click of the button. Visit sacrt.com to create an account and personalize your route alerts, or install SacRT's mobile web app on your smart phone or tablet by going to m.sacrt.com.

Simply add a link to your home screen when prompted. Riders can easily access real-time bus information by route or bus stop number. For your convenience, the mobile web app will also provide trip planning, service alerts and scheduled light rail arrival times.

Adopt-a-Station Program

SacRT's executive team is heading up an Adopt-a-Station program to help improve station appearance along the system's three light rail lines.

Earlier this year, the Watt/I-80 Station was deemed a top priority. Since then, a total of 14 new surveillance cameras have been installed in the stairwells and a Crime Prevention Through Environmental Design study has been completed. SacRT crews have already removed old vegetation that had provided hiding spots for loiterers.

Additionally, the number of sworn officers dedicated to patrolling the Watt/I-80 Station has been increased and armed guards have been hired to further expand coverage. SacRT's Security Operations Center (SOC) is now operating on a 24-hour schedule; ensuring officers can dispatch and respond any time of day to any situation that they see at a light rail station.

Most recently, the Watt/I-80 Station's elevators and stairwell were closed to the public during non-operating hours. SacRT has installed a gate at the top of the stairwell that is locked 30 minutes after the end of service until 30 minutes prior to the start of service each day.

Passengers are encouraged to download the AlertSacRT app that allows riders to discreetly send texts, pictures and video directly to SacRT Police Services if they want to report criminal activity. Passengers can also Text-a-Tip to 916-318-3330. Working together, we can make all SacRT light rail stations safe and attractive.

Ride SacRT to the Farm-to-Fork Festival

The country's most-anticipated fresh-food party, Farm-to-Fork Festival, will be back on the city's iconic Capitol Mall on Saturday, September 23 from 11 a.m. to 6:30 p.m., bigger and better than ever.

The free festival will boast a delicious selection of Farm-to-Fork offerings that are produced and available in the Sacramento region. Attendees will find food, wine and beer from regional eateries and purveyors, as well as live music, live cooking demonstration stages, a kids' zone, interactive booths from local grocers, farms, ranches and more! Food and drinks are available for purchase.

Avoid parking hassles and ride SacRT to the Farm-to-Fork Festival. Light rail serves the 7th & Capitol and 8th & Capitol stations, which are steps away from the activities. Or, ride bus routes that serve downtown. For route and schedule information, visit sacrt.com.

Extended Light Rail Service for Folsom Live

Folsom Live returns for 2017 on Saturday, September 23. This year's venue features over eight bands on four outdoor stages. The festivities kick off at 5 p.m.

SacRT will extend Gold Line light rail service to Folsom until midnight. Folsom Live attendees can ride free with a valid pre-purchased event admission ticket.

Service on the Gold Line will continue to Folsom beyond the last regularly scheduled departure from the Sunrise Station at 7:05 p.m. Trains to Folsom will continue from the Sunrise Station at 7:35 p.m., 8:05 p.m., 8:35 p.m., 9:05 p.m., 9:35 p.m., 10:05 p.m., 10:35 p.m., 11:05 p.m. and 11:35 p.m. Trains will arrive at the Historic Folsom Station 13 minutes after departure from the Sunrise Station.

Service on the Gold Line will continue from Folsom beyond the last regularly scheduled departure from the Historic Folsom Station at 7 p.m. Trains to Sunrise/Downtown Sacramento will depart from the Historic Folsom Station at 7:30 p.m., 8 p.m., 8:30 p.m., 9 p.m., 9:30 p.m., 10 p.m., 10:30 p.m., 11 p.m., 11:30 p.m. and midnight. Trains will arrive at the Sunrise Station 13 minutes after departure from the Historic Folsom Station.

Trips departing the Historic Folsom Station at 9:30 p.m. or earlier will serve the Sacramento Valley Station. Trips departing the Historic Folsom Station at 10 p.m. and later will end at the 9th & K Station. The last train departing from the Historic Folsom Station at midnight will arrive at the 9th & K Station at 12:55 a.m.

For more information, visit folsomlive.com.

SacRT's September 2017 Golden 1 Center Service Calendar

There is no special service for September events at the Golden 1 Center. SacRT light rail will operate on a regular schedule.